

FNB
How can we help you?

Transmission Account International Banking Branch Numbers

Welcome to First National Bank

Get more, for less!

At FNB, we're making it easier, faster and safer for you to do your day-to-day banking! We want you to pay less, and get more.

This guide has every thing you need to understand how much you'll pay when you transact with us.



We like to keep our pricing simple and easy to understand. Our transactional accounts on Electronic Pricing Option (EPO) come with a fixed monthly fee with UNLIMITED FREE electronic transactions when using the FNB App, Online Banking or Cellphone Banking.

This puts you in full control of what you pay for your banking, with fewer surprises and more cash rewards for good banking behaviour.

Helpful tips to help you save more!



Make payments, transfers and prepaid purchases using the **FNB App** on your Smartphone or Tablet



Make payments, transfers and prepaid purchases using the **Online Banking** on your Laptop or Desktop



Make payments, transfers and prepaid purchases using the **Cellphone Banking** on any mobile phone



Deposit or withdraw cash at any **FNB ATM** or **Advance ATM**

We're a digital bank focused on putting banking in the hands of our customers, but feel free to visit **www.fnbnamibia.com.na** for help to bank better.

Bank **anytime, anywhere** with the First National Bank **Mobile App**

Make payments to other banks

· Make third party payments using the FNB App for Free on EPO

Geo Payments

Pay or receive funds from a fellow FNB customer without the need to account details using GEO Payment. Split bills between FNB recipients for Free on EPO

Transfer funds

Send funds between your own FNB accounts for Free on FPO

Safe from Fraud

Report unauthorised transactions on your account

Cancel your card when

- Lost
- Stolen

Branch and ATM locator

Locate the nearest branch and ATM using our

Maps

Send eWallet on app

· Make use of the FNB App to convenietly send money



Purchase airtime

Buy MTC and TN Mobile airtime for free on FPO

Update your card limits

Increase/decrease your

- · Local ATM daily and monthly
- · POS daily and monthly card limit

Change transaction limits

Increase or decrease daily transactional limits for Instant Payments, airtime purchases, Transfers, Regular EFT payments and Cardless Cash Withdrawals

Perform withdrawals on FNB ATMs without a debit card by using the FNB App for N\$12.45 per N\$500

Check your username, enable/ disable biometric authentication and change password

Set the minimum amount that will trigger a incontact message on your profile when a transaction is performed







Standard Pricing Home Loans Lifestyle Accounts
Credit Card
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Enjoy a suite of products and services specifically designed for you.

Save

- Get a FREE linked Savings Pocket with the ability to Bank your Change® when you swipe your Debit Card
- The money in your Savings
 Pocket is immediately
 available and earns a
 competitive interest rate

Borrow

 Get a personalised interest rate when applying for a Personal Loan up to the value of N\$250,000 at your nearest branch.



Invest

- Grow your investment with a wide range of **products** to suit your particular needs. You can choose from:
 - · Call Accounts
 - · Notice Deposits
 - · Flexi-Fixed Deposits
 - · Fixed Deposits

Insure

- Free embedded funeral cover of N\$2,500 per month on selected products
- Access to FNB Insurance brokers





Small Print

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Lifestyle
Account Pricing



The **Gold Lifestyle Account** is an upmarket Lifestyle Account designed for those customers who expect more from life and who have proved this by demonstrating their ambitions.

- Individuals must earn between N\$7,000 to N\$25,000 per month or N\$84,000 to N\$300,000 per annum
- The account has two pricing options namely Pay As You Use (PAYU) and Electronic Pricing Option (EPO)
- Customers on EPO receive unlimited free electronic transactions
- Free funeral cover of N\$2,500
- Free debit order switching
- Free electricity purchases on EPO
- Free airtime purchases on EPO
- Free subscription to Online Banking, Cellphone Banking and the FNB App
- Free inContact Messaging Service
- Access to Lending, Investment and Insurance products and services
- · Ability to earn FNB Cash Back Rewards
- · You can start qualifying for a Credit Card



Platinum Lifestyle Account

As you mature into the next stage of life, FNB is mindful of the change in your needs and your lifestyle. The **Platinum Lifestyle Account** offers you an array of banking, savings and short-term insurance products and services tailored just for you.

- Individuals must earn between N\$25,000 to N\$62,500 per month or N\$300,000 to N\$750,000 per annum
- Customers receive unlimited free electronic transactions on EPO
- · Free debit order switching
- Free funeral cover of N\$2,500
- · Free electricity purchases on EPO
- Free airtime purchases on EPO
- Get free subscription to Online Banking, Cellphone Banking and FNB App
- Free inContact Messaging Service
- Access to Lending, Investment and
 Insurance
- Ability to earn FNB Cash Back Rewards
- You can start qualifying for a Platinum Credit Card with increased benefits
- Save in up to 4 currencies with the Multi Currency Account

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Home Loans

Lifestyle Accounts

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Lifestyle **Account Pricing**

Private Clients Account



At FNB Private Clients, we offer you solutions and advice to meet your and your family's evolving needs on your journey to even greater financial freedom. Whether you are a qualified professional, a successful entrepreneur or nearing retirement, every aspect of the FNB Private Clients offer has been purpose-designed to help you achieve your goals and dreams.

- Individuals must earn between N\$62,500 to N\$ N\$125,500 per month or N\$750,000 to N\$1,500,000 per annum.
- Customers receive unlimited free electronic transactions
- · Free debit order switching
- Free funeral cover of N\$2.500
- Free electricity purchases
- Free subscription to Online Banking, Cellphone Banking and the FNB App.
- Free inContact Messaging service
- · Access to Personal Banker
- Receive support from a relationship manager or a team of Structured Lending, Wealth Management, Fiduciary and Insurance Broker Specialists
- · Ability to earn FNB Cash Back Rewards
- Save in up to 4 currencies with the Multi Currency Account



Senior Lifestyle Account

The **Senior Lifestyle Account** is designed for customers that are 55 years or older. It offers benefits to add quality and convenience to everyday living.

- Individuals must be able to maintain a minimum balance of N\$7,500 in order to qualify for a number of free transactions per month. These include Monthly Account Fee, Debit Card Purchases, Electronic Transactions, Debit Orders and more. This effectively means our Senior Lifestyle Account holders can bank for free. Other benefits include:
 - Free funeral cover of N\$2.500
 - Free debit order switching
 - Free subscription to Online Banking, Cellphone Banking and FNB App.
 - Free inContact Messaging service
 - Access to Lending, Investment,
 Fiduciary and Insurance products and services

Credit Card Small Print Transmission Account International Banking Branch Numbers

Lifestyle **Account Pricing**



Account	Gold Lifestyle		Platinum Lifestyle		Private Clients	Senior Lifestyle ***
Pricing Options	Pay As You Use	Electronic Pricing Option *	Pay As You Use*	Electronic Pricing Option *	Electronic Pricing Option *	Fee Saver
Monthly Account Fee	N\$42.64	N\$143.90	N\$82.80	N\$205.00	N\$260.00	N\$42.64
Visa Debit Card Purchase	N\$4.00	Free	N\$4.00	Fr	ee	N\$4.00
Visa International Debit Card Purchases	N\$5.00 + 2.1%	Free	N\$5.00 + 2.1%	Free		N\$5.00 + 2.1%
Cash Withdrawal – FNB ATM (Cardless Cash Withdrawal Fee aligned)	N\$12.45 per N\$500	Up to N\$2,000 may be withdrawn** for free	N\$12.45 per N\$500	Up to N\$5,000 may be withdrawn** for free	Up to N\$8,000 may be withdrawn** for free	N\$12.45 per N\$500
Cash Withdrawal – Non FNB ATM	N\$16.00 + N\$12.45 per N\$500					
Cash Withdrawals - FNB Branch	N\$90.00 + 3.45%					
International ATM Cash	N\$55.00 + 2.75%					
Cashback at Point of Sale	N\$5.00					
CashPlus Withdrawals	N\$0 - N\$2,000: N\$5.00 N\$2,001 - N\$4,000: N\$10.00 Greater than N\$4,000: N\$15.00					
Internal Debit Order	N\$8.50 Free N\$8.50 Free N\$			N\$8.50		
External Debit Order	N\$28.00 Free N\$28.00 Free N\$28.				N\$28.00	

- * The Gold, Platinum and Private Clients Lifestyle Account EPO provide unlimited free electronic transactions. These include Debit Card Purchases, Free emailed statements, Scheduled Payments, Debit Orders, Cellphone, FNB App and Online Banking payments and purchases.
- ** Customers with a Gold Lifestyle Account on EPO can withdraw up to N\$2,000 at an FNB ATM for free every billing cycle. Customers with a Platinum Lifestyle Account on EPO can withdraw up to N\$5,000 at an FNB ATM for free every billing cycle. Customers with a Private Clients Lifestyle Account can withdraw up to N\$8,000 at an FNB ATM for free every billing cycle. Thereafter, out of bundle fees of N\$13.45 per N\$500 applies.
- *** Customers with a Senior Lifestyle Account qualify for a rebate should they maintain a minimum balance of N\$7,500
- **** Platinum PAYU option is closed for new sales and the display is for existing customers.

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Transmission **Account**

FNB believes in providing our customers with choices and helpful banking solutions by devising flexible charge structures on our individual accounts. You can choose which best suits your pocket and banking needs.

BankWise

BankWise Account is a card based Transmission account that offers our customers easy accessibility for anyone over the age of 18 years.

- Individuals must earn up to N\$7,000 per month or up to N\$84,000 per annum
- Free funeral cover of N\$2,500
- · Free debit order switching
- Free subscription to Online Banking, Cellphone Banking and the FNB App
- Free inContact Messaging service
- Access to Lending, Investment and Insurance

Future Account

Future Account is a Transmission account specifically designed for customers below the age of 18.

- This account features low banking fees for Point of Sale purchases and electronic transactions
- Withdraw up to N\$1,000 at any FNB ATM for Free
- Free subscription to Online Banking, Cellphone Banking and the FNB App

LifeStart Student Account

The **LifeStart Student Account** is an account specifically designed for students studying at a tertiary institution between the ages of 18 to 24.

- This account features low banking fees for Point of Sale purchases and electronic transactions
- Withdraw up to N\$1,000 at any FNB ATM for Free
- Free subscription to Online Banking, Cellphone Banking and the FNB App
- Free inContact Messaging service
- The account is available to both Fulltime and Part-time students studying at a recognized tertiary educational institution
- Access to Investment and Insurance products and services

CardWise Zero

CardWise Zero Account serves the purpose of the Basic Bank Account as regulated by the Bank of Namibia.

- · No monthly account fee
- Anyone over the age of 18 years
- Anyone earning irregular income less than N\$2,525 per month or N\$30,300 per annum
- Get Free subscription to Online Banking, Cellphone Banking and the FNB App
- Access to Insurance products and services
- Get first 3 ATM withdrawals for free
- No declined transaction charges

International Banking
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Transmission **Account Pricing**

FNB believes in giving each of their clients the power to choose the pricing option that best suits their individual banking and financial needs.



Account	CardWise Account	BankWise Account	LifeStart Student Account	Future Account	
Monthly Account Fee	Free	N\$16.05	N\$6.20	Free	
Visa Debit Card Purchase	N\$4	N\$4.00 Free			
Visa International Debit Card Purchases		N\$5.00	+ 2.1%		
Cash Withdrawal – FNB ATM (Cardless Cash Withdrawal Fee aligned)	Get first 3 ATM withdrawals for free	N\$12.45 per N\$500	'	N\$1,000 ndrawn for free	
Cash Withdrawal – Non FNB ATM	N\$16.00 + N\$12.45 per N\$500				
Cash Withdrawal - FNB Branch	N\$90.00 + 3.45%				
International ATM Cash Withdrawal		N\$55.00 + 2.75%			
Cashback at Point of Sale	N\$5.00				
CashPlus Withdrawals	N\$0 - N\$2,000: N\$5.00 N\$2,001 - N\$4,000: N\$10.00 Greater than N\$4,000: N\$15.00		.00		
Internal Debit Order	N\$8.50				
External Debit Order	N\$28.00				

^{*} Customers with a LifeStart Student and Future Account can withdraw up to N\$1,000 at an FNB ATM for free every billing cycle. Thereafter, standard withdrawal fees of N\$13.45 per N\$500 will apply.

Bank the **FNB** way

with the Electronic Pricing Option (EPO)

- Swipe your card at tillpoints using your FNB debit card for FREE
- Make payments to any other bank, set up debit orders and scheduled payments Online or with the FNB App
- Purchase prepaid airtime Online or with the FNB App for FREE
- Transfer funds between your own accounts Online or with the FNB App for FREE

^{*} Customers with a CardWise Account get 3 free ATM withdrawals including cardless withdrawals every billing cylce. Thereafter standard withdrawal fees of N\$12.45 per N\$500 apply

Standard **Pricing**

FNB provides standard pricing for the below listed transactions. The below fees are applicable unless stated otherwise.

Payments, Purchases and Transfers	
Third Party Payments (Online Banking)	N\$11.50
Third Party Payments (FNB App, Cellphone Banking, Geo Payments)	N\$4.00
DStv and Box Office Payment	N\$3.90
Consultant Assisted Payment at an FNB Branch (FNB to FNB)	N\$80.00 + 1% (max of N\$350)
Consultant Assisted Payment at an FNB Branch (FNB to non-FNB)	N\$100.00
Consultant Assisted Stop Payment at an FNB Branch	N\$140.00
Electronic Payment Recall	N\$250.00
Prepaid Airtime Purchases (FNB Cellphone, FNB ATM, FNB App and Online Banking)	N\$2.40
Prepaid Electricity Purchases (FNB Cellphone, FNB ATM, FNB App and Online Banking)	N\$1.00
Consultant Assisted Transfers (FNB Branch)	N\$80.00 + 1% (max of N\$350)
Electronic Transfers (FNB ATM, FNB App and Online Banking)	N\$4.50
NamPay Fees	
Successful Collection	N\$28.00
Delayed Successful Collection	N\$28.00
Delayed Unsuccessful Collection	15% of transaction (max of N\$150.00)
Subscription Fees	
FNB App	
Online Banking	Free
Cellphone Banking	riee
inContact (SMS & e-mail)	
Beneficiary Notification for Scheduled Payments	
Email	N\$1.25
SMS	N\$1.50
Fax	N\$8.50

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Monthly Statement (e-mailed) Free Daily N\$1.00 per page Weekly N\$1.00 per page Monthly N\$1.00 per page Mini Statement Print (FNB ATM) N\$1.00 per page Mini Statement (Cellphone Banking) Free Provisional Statement (FNB Branch) N\$1.00 per page Posted Statement N\$35.00 per statement FNB ATM Balance Enquiry (View) Free Other Bank's ATM Balance Enquiry N\$11.50 Cellphone Banking and FNB App Balance Enquiry Free Convenience Fees PIN Replacement Fee N\$46.50 Account Confirmation Letter N\$50.00 Card Replacement Fee N\$452.00 Honouring Fee (1.5% of debit order value, max N\$200.00)) Internal debit order - Min N\$12.75 External debit order - Min N\$40.50 Penalty Fees Free Dishonoured Payments (1.5% of debit order value, max N\$200.00) Internal debit order - Min N\$4.05 Swipes - Min N\$6.00 Free Other Bank's ATM Declined Transaction Fee Internal debit order - Min N\$4.05 Swipes - Min N\$6.00 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Delines (ATM and Poin	Statements and Balance Enquiries		
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Honouring Fee (1.5% of debit order value, max N\$200.00) Penalty Fees Dishonoured Payments (1.5% of debit order value, max N\$200.00) FNB Declined Electronic Transaction Fee Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) International Declines (ATM and Point of Sale) Send Money Send Money Wallet at POS eWallet reversals ATM Cash Withdrawals Prepaid Airtime Purchases International Declines (ATM and Point of Sale) External debit order - Min N\$40.50 External debit order - Min N\$12.75 External debit order - Min N\$2.200 N\$4.000 N\$1.000	Card Replacement Fee	N\$152.00	
Penalty Fees Dishonoured Payments (1.5% of debit order value, max N\$200.00) Internal debit order - Min N\$12.75 External debit order - Min N\$40.50 Swipes - Min N\$6.00 FNB Declined Electronic Transaction Fee Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) Free International Declines (ATM and Point of Sale) N\$11.00 eWallet Fees N\$0 - N\$2,000: N\$12.00 N\$2,000: N\$24.00 N\$2,001 - N\$4,000: N\$24.00 N\$4,001 - N\$5,000: N\$35.50 eWallet at POS N\$5.00 eWallet reversals N\$25.00 ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	Honouring Fee (1.5% of debit order value, max N\$200.00))	External debit order - Min N\$40.50	
Dishonoured Payments (1.5% of debit order value, max N\$200.00) FNB Declined Electronic Transaction Fee Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) International Declines (ATM and Point of Sale) Free W\$11.00 External debit order - Min N\$40.50 Swipes - Min N\$6.00 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) International Declines (ATM and Point of Sale) Free W\$11.00 External debit order - Min N\$40.50 Swipes - Min N\$6.00 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) N\$1.00 External debit order - Min N\$40.50 Swipes - Min N\$6.00 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily N\$12.00 N\$10.00 External debit order - Min N\$40.50 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily N\$12.00 N\$1.00 External debit order - Min N\$40.50 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily N\$12.00 N\$1.00 External debit order - Min N\$40.50 Free Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily N\$12.00 N\$1.00 N\$1.00 N\$1.00 N\$2.40 N\$2.40 First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	Penalty Fees		
Other Bank's ATM Declined Transaction Fee (Insufficient Funds or Daily Limit Exceeded) Free International Declines (ATM and Point of Sale) N\$11.00 eWallet Fees Send Money N\$0 - N\$2,000: N\$12.00 N\$2,001 - N\$4,000: N\$24.00 N\$4,001 - N\$5,000: N\$35.50 eWallet at POS N\$5.00 eWallet reversals N\$25.00 ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	Dishonoured Payments (1.5% of debit order value, max N\$200.00)	External debit order - Min N\$40.50	
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eWallet Fees Send Money N\$0 - N\$2,000: N\$12.00 N\$2,001 - N\$4,000: N\$24.00 N\$2,001 - N\$5,000: N\$35.50 eWallet at POS N\$5.00 eWallet reversals N\$25.00 ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40		Free	
Send Money N\$0 - N\$2,000: N\$12.00 N\$2,001 - N\$4,000: N\$24.00 N\$4,001 - N\$5,000: N\$35.50 eWallet at POS N\$5.00 eWallet reversals N\$25.00 ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	International Declines (ATM and Point of Sale)	N\$11.00	
Send Money N\$2,001 - N\$4,000: N\$24.00 N\$4,001 - N\$5,000: N\$35.50 eWallet at POS N\$5.00 eWallet reversals N\$25.00 ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	eWallet Fees		
eWallet reversals N\$25.00 ATM Cash Withdrawals Prepaid Airtime Purchases N\$2.40	Send Money	N\$2,001 - N\$4,000: N\$24.00	
ATM Cash Withdrawals First Withdrawal Free thereafter N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	eWallet at POS	N\$5.00	
ATM Cash Withdrawals N\$12.50 per withdrawal Prepaid Airtime Purchases N\$2.40	eWallet reversals	N\$25.00	
	ATM Cash Withdrawals		
Proposid Flootricity Purchases N61.00	Prepaid Airtime Purchases	N\$2.40	
Frepaid Liectricity Furchiases INST.UU	Prepaid Electricity Purchases	N\$1.00	

Credit Card Personal

Automatic Debt protection

FNB recognizes that you have a real need to protect yourself and your family from outstanding debt on your credit card in the event of your death or permanent disability. With this in mind, Automatic Debt Protection is available to our customers at no additional cost.

We are pleased to announce that we have simplified our credit card fees.

of your death or permanent disability. With this in mind, Automatic Debt Protection is available to our customers at no additional cost.

The Gold Credit card has cover of N\$10,000.00, Platinum credit card has cover of N\$12,000.00. Private Clients / Private Wealth credit cards has cover of N\$20,000.00.

Monthly Account Fees	Standard	Linked Card
FNB Private Clients Credit Card (per Month)	N\$93.15	Free
FNB Platinum Credit Card (per Month)	N\$82.80	N\$16.00
FNB Gold Credit Card (per Month)	N\$42.00	N\$16.00
FNB Silver Credit Card (per Month)	N\$42.00	N\$16.00
FNB Card Value-add Services Fees		
Comprehensive Global Travel Insurance	Free	9
Online Banking (Except Payments)	Free	9
Automatic Debt Protection	Free	9
inContact (SMS & e-mail)	Free	
E-mailing of Statements	Free	
Lost Card Protection	Free	
Cellphone Banking Subscription	Free	
Withdrawals		
Cash Withdrawal – FNB ATM (Cardless Cash Withdrawal Fee aligned)	N\$12.45 per N\$500	
Other Bank's ATM	N\$16.00 + N\$12.45 per N\$500	
Consultant Assisted (FNB Branch)	N\$90.00 + 3.45% of value	
International ATM Withdrawals	N\$65.00 + 2.75% of value	
Cash on Budget		
Private Clients, Platinum	N\$75.00 + 2.00% of value	
Gold	N\$75.00 + 2.25% of value	
Silver	N\$75.00 + 2.50% of value	



Payments, Purchases and Transfers	
Credit Card Purchases	Free
Credit Card Budget Purchases	Free
International Currency Conversion Fee	2.75% of value
Prepaid Airtime (FNB Cellphone, ATM and Online Banking)	N\$2.40
Prepaid Electricity (FNB Cellphone, ATM and Online Banking)	N\$1.00
Third Party Payments - Online Banking	N\$11.50
Third Party Payments – FNB App, Cellphone Banking	N\$4.00
Inter-account Transfers to FNB	N\$4.50
Transfers & Payments at Branch	N\$80.00 + 1% (max of N\$350)
Statements and Balance Enquiries	
Monthly statement (e-mail)	Free
Monthly statement (Post)	N\$35.00
Dual statement (e-mail & Post)	N\$35.00
FNB ATM Mini-statement	N\$1.00 per page
FNB Branch - Statement Reprint (per page)	N\$1.00
Historical Statements (per page print)	N\$1.00
Historical Statements E-mail (per Statement)	N\$20.00
Electronic Balance Enquiry	Free
Other Bank's ATM Balance Enquiry	N\$11.50
International ATM Balance Enquiry	N\$11.00
Changes to Account Limits	Free

Penalty and Other Fees	
Card Replacement Fee	N\$152.00
Fast Track Card Replacement Fee	N\$475.00
PIN Replacement Fee	N\$46.50
Special Arrangement Fee	N\$410.00
Late Payment Fee	N\$300.00
Over Limit Fee	N\$300.00
Unpaid Fee	N\$300.00
Balance Transfer (Early Settlement Fee – within 6 months)	N\$336.00
Reschedule Fee	N\$120.00
Budget Facility Setup Fee	N\$48.00
Personal Card Delivery	N\$273.00
Card Delivery to nearest FNB Branch	Free
Temporary Increases	N\$79.00
Declined Transaction Fee	N\$11.00
Voucher Retrieval	
Local	N\$126.00
International	N\$336.00



International Banking Foreign Exchange & Trade

Fees for our standard and more common Foreign Exchange transactions are listed below. For price information on more specialised or structured Foreign Exchange products and services (including Exchange Control advice and structuring), please visit your nearest branch or phone +264 61 2992187.

Inward Payments - SWIFT Fees	Brar	nch	
Commission	0.75% of	N\$ Value	
Minimum Charge	N\$12	0.00	
Maximum Charge	N\$78	0.00	
Outward Payments - SWIFT Fees	Online	Branch	
Commission	0.75% of N\$ Value	0.75% of N\$ Value	
Minimum Charge	N\$90.00	N\$150.00	
Maximum Charge	N\$450.00	N\$935.00	
Unpaid / Returned	N\$625.00	N\$625.00	
Non - STP Compliant	N\$155.00	N\$155.00	
High Value CMA Payments	N\$155.00	N\$900.00	
Foreign Notes Commission (Buy)	Free	Free	
Foreign Notes Commission (Sell)	2.05% of Value	2.05% of Value	
Exchange Control Fees			
Normal Exchange Control Application	N\$ 1 1	00.00	
Urgent Applications	N\$ 1 6	00.00	
Blanket Authorities	N\$ 1 7	50.00	
Introduction of foreign Loans	N\$ 1 6	00.00	
Complex Application	N\$ 2 2	50.00	
BoN Meeting - Per Hour	N\$ 1 7	N\$ 1 700.00	
Attestation of Form F178			
Attestation	N\$ 5	N\$ 50.00	
1st Follow up Letter	N\$ 7	N\$ 70.00	
2nd Follow up Letter	N\$ 9	N\$ 90.00	

International Banking Foreign Exchange & Trade

Attestation of N.E.P.				
Attestation	N\$ 50	0.00		
1st Follow up Letter	N\$ 70	0.00		
2nd Follow up Letter	N\$ 90.00			
Fee				
Foreign Currency Account - Inward Payments				
Commission	Free	Free		
Foreign Currency Account – Outward Payments				
Commission	0.75% of N\$ Value	0.75% of N\$ Value		
Minimum Charge	N\$ 90.00	N\$150.00		
Maximum Charge	N\$ 450.00	N\$ 935.00		
Unpaid / Returned	N\$ 625.00	N\$ 625.00		
Non - STP Compliant	N\$ 155.00	N\$ 155.00		
Foreign Currency Account - Foreign Notes Deposits	Free	Free		
Foreign Currency Account - Foreign Notes Sales	2.05% of Value	2.05% of Value		

Home Loans



Fee				
Traditional Home Loan				
Initiation / Valuation Fee	N\$10,360.00			
Further Advances	N\$4,554.00			
Re-Advances	N\$1,982.00			
Further Advance / Building Loan				
Initiation / Valuation Fee and 4 progress payments	N\$10,888.00			
Property Guarantee	N\$2,380.00			
Monthly Admin Fee	N\$59.04			

Small **Print**

Our Small Print is straightforward. Here we go:

- First National Bank of Namibia Ltd (FNB) reserves the right to change pricing and amend package pricing at any time or introduce new fees after giving reasonable notice of these changes.
- · Errors and Omissions excluded
- Each facility or product described must be applied for individually. The grant of any facility or product is subject to the applicant meeting and continuing to meet, the normal credit criteria in respect of such facility or product.
- Each facility or product granted to an applicant will be governed by the normal terms and conditions applicable to such facility or product, as agreed with the applicant. In the event of any conflict between such terms and conditions and those contained in this brochure, the normal terms and conditions applicable to such product or facility shall prevail.

- FNB reserves the right to amend at any time the features applicable to any product or facility.
- FNB reviews its fee structures and pricing annually on 1 July, as such, this guide shows our VAT inclusive prices effective from 1 July 2021.

We have highlighted only some of the pricing applicable to the Individual. You can find out more about other pricing and many other services we offer by:

- Visiting our website on www.fnbnamibia.com.na
- Phoning (061) 299 2222
- Ask for assistance at your nearest FNB Namibia branch.



Branch Telephone Numbers

Branch/Agency	Code	Number
Aranos	+264 6	3 272 035
Ausspannplatz	+264 6	1 299 2607
Eenhana	+264 6	5 263 217
Premium Banking Suite	+264 6	1 299 2838
Gobabis	+264 6	2 562 067
Grootfontein	+264 6	7 248 300
Grove Mall	+264 6	1 428 500
Henties Bay	+264 6	4 502 700
John Meinert	+264 6	1 299 2864
Karasburg	+264 6	3 270 012
Karibib	+264 6	4 550 024
Katima Mulilo	+264 6	6 253 711
Katutura	+264 6	1 310 800
Keetmanshoop	+264 6	3 228 000
Khomasdal	+264 6	1 424 400
Lüderitz	+264 6	3 202 077
Maerua Mall	+264 6	1 299 7820
Mariental	+264 6	3 345 100
Nkurenkuru	+264 6	6 264 700
Northern Indurstrial	+264 6	1 269 380

Okahandja +264 62 501 081 Okahao +264 62 252 044 Okakarara +264 67 317 706 Okongo +264 65 288 427 Omaruru +264 65 288 427 Omaruru +264 65 284 117 Ondangwa +264 65 282 2000 Ongwediva +264 65 282 2000 Opuwo +264 65 234 400 Opuwo +264 65 273 273 Oranjemund +264 65 220 467 Oshikati +264 65 220 467 Oshikango +264 65 266 500 Otavi +264 67 308 300 Otjiwarongo +264 67 308 300 Otjiwarongo Midway +264 67 300 100 Outapi +264 67 313 002 Platz Am Meer Agency +264 64 462 781 Private Wealth Parkside Windhoek +264 61 299 8447 Prosperita +264 62 522 051 Rosh Pinah +264 62 522 051	Branch/Agency	Code	Number
Okakarara +264 67 317 706 Okongo +264 65 288 427 Omaruru +264 65 288 427 Omuthiya +264 65 244 117 Ondangwa +264 65 282 2000 Ongwediva +264 65 234 400 Opuwo +264 65 273 273 Oranjemund +264 65 220 467 Oshikango +264 65 266 500 Otavi +264 65 266 500 Otavi +264 67 308 300 Otjiwarongo +264 67 308 300 Otjiwarongo Midway +264 67 300 100 Outapi +264 67 313 002 Platz Am Meer Agency +264 67 313 002 Platz Am Meer Agency +264 64 462 781 Private Wealth Parkside Windhoek +264 61 299 8447 Prosperita +264 61 413 000 Rehoboth +264 62 522 051 Rosh Pinah +264 66 255 057 Rundu Business Agency +264 66 2	Okahandja	+264 62	501 081
Okongo +264 65 288 427 Omaruru +264 64 570 023 Omuthiya +264 65 244 117 Ondangwa +264 65 282 2000 Ongwediva +264 65 234 400 Opuwo +264 65 273 273 Oranjemund +264 65 220 467 Oshakati +264 65 220 467 Oshikango +264 65 266 500 Otavi +264 67 234 050 Otjiwarongo +264 67 308 300 Otjiwarongo Midway +264 67 300 100 Outapi +264 67 313 002 Platz Am Meer Agency +264 64 462 781 Private Wealth Parkside Windhoek +264 61 299 8447 Prosperita +264 61 413 000 Rehoboth +264 62 522 051 Rosh Pinah +264 63 290 000 Rundu Business Agency +264 66 269 600 Swakopmund +264 67 221 794 Walvis Bay +264 61 272 959	Okahao	+264 62	252 044
Omaruru +264 64 570 023 Omuthiya +264 65 244 117 Ondangwa +264 65 282 2000 Ongwediva +264 65 234 400 Opuwo +264 65 273 273 Oranjemund +264 65 230 800 Oshakati +264 65 220 467 Oshikango +264 65 266 500 Otavi +264 67 234 050 Otjiwarongo +264 67 308 300 Otjiwarongo Midway +264 67 300 100 Outapi +264 65 250 309 Outjo +264 67 313 002 Platz Am Meer Agency +264 64 462 781 Private Wealth Parkside Windhoek +264 61 299 8447 Prosperita +264 61 413 000 Rehoboth +264 62 522 051 Rosh Pinah +264 63 290 000 Rundu Business Agency +264 66 265 057 Rundu Business Agency +264 66 269 600 Swakopmund +264 64 <	Okakarara	+264 67	317 706
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Rundu +264 66 255 057 Rundu Business Agency +264 66 269 600 Swakopmund +264 64 410 2220 Tsumeb +264 67 221 794 Walvis Bay +264 64 201 8111 Wernhill Agency +264 61 272 959	Rehoboth	+264 62	522 051
Rundu Business Agency +264 66 269 600 Swakopmund +264 64 410 2220 Tsumeb +264 67 221 794 Walvis Bay +264 64 201 8111 Wernhill Agency +264 61 272 959	Rosh Pinah	+264 63	290 000
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Tsumeb +264 67 221 794 Walvis Bay +264 64 201 8111 Wernhill Agency +264 61 272 959	Rundu Business Agency	+264 66	269 600
Walvis Bay +264 64 201 8111 Wernhill Agency +264 61 272 959	Swakopmund	+264 64	410 2220
Wernhill Agency +264 61 272 959	Tsumeb	+264 67	221 794
	Walvis Bay	+264 64	201 8111
Windhoek +264 61 299 2379	Wernhill Agency	+264 61	272 959
	Windhoek	+264 61	299 2379

